

September 15, 2011

Mr. Chadd Hartwig  
President  
Hartwig Plumbing & Heating, Inc.  
20800 E. Brink Street  
Harvard, IL 60033

**DIRECT  
DESIGN**  
.....LTD.....  
**ARCHITECTS**



Dear Mr. Hartwig:

As you know, Hartwig Plumbing & Heating and Direct Design Ltd. have worked on many projects together over the past 20 years. The customer focus exhibited by your firm has made us advocates of your ability to deliver. Whether serving our plumbing, heating, mechanical, or process piping needs throughout the midwest, Hartwig has consistently exhibited impressive planning, communication and execution.

Hartwig Plumbing & Heating continues to be a trusted partner.

Sincerely,  
**Direct Design Ltd.**



John F. Swierk, AIA, LEED AP  
President